THE CHFM PULSE October 24, 2014

"Without continual growth and progress, such words as improvement, achievement, and success have no meaning." -Benjamin Franklin

CHFM MISSION STATEMENT

Mission: To serve our patients and community, positively shaping the future of healthcare through outstanding teaching, discovery, and innovation in Family Medicine.

Vision: To be a nationally recognized model department of Family Medicine.

RESEARCH SPOTLIGHT

Dr. Schmidt is an investigator on the I-PRO Study for Multidisciplinary Pain Care which is currently recruiting patients at Hampton Oaks, Eastside, Haile Plantation, and Jonesville. The study is implementing and testing the effects of a novel health information technology intervention on clinician patient experiences. and The intervention combines web-based and in-person didactic education on pain care with the collection of patientreported outcomes for pain in an electronic health record. The study is currently recruiting patients with chronic pain to participate in а satisfaction survey about their visit.

QUALITY IMPROVEMENT

STUDENT HEALTH CARE CENTER

- Referral Feedback: tracking days to appointment and appointment to Feedback for referrals to both UF Health facilities and Community facilities
- Abnormal Pap Smears: comparing SHCC data with the American College Health Association Pap and STI survey

EASTSIDE

Eastside will be developing an intervention for the management of emergency department high utilizers and patients in high-risk areas for hospital readmissions.

HAMPTON OAKS

Providers will try to improve Pneumovax immunization rates among patients 65 years or older with diabetes, COPD, or asthma by focusing on increasing communication through MyChart messaging and/or physical letters.

JONESVILLE

Jonesville will be piloting EMMI, a patient education portal and will be tracking changes in patient satisfaction outcomes as well as health outcomes such as hemoglobin A1C levels for high-risk diabetes patients.

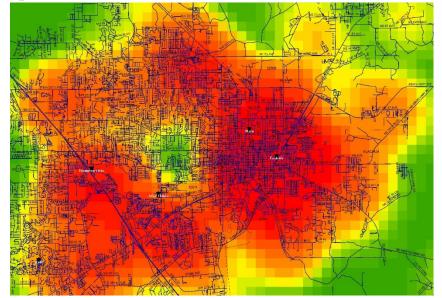
OLD TOWN

A pharmacist will concentrate on the high-risk diabetes population for medication management or diabetes education, with the goal of improving hemoglobin A1C <9%



READMISSION PROJECTS

- Weekly Root Cause Analysis: discussion with interdisciplinary team on patients readmitted within the previous week to identify preventable issues and solutions to reduce the rate of readmissions
- COMPARE Study: aims to identify common reasons for hospital readmission as identified by patients and health care providers and compare the perceived reasons for hospital readmission between patients and health care providers
- GIS Mapping of Readmission Population: the East side of Gainesville is the hottest spot, the second hottest area is just past I-75 around SW 20th Ave and Tower road



REMINDERS

FACULTY DEVELOPMENT

Date: November 13th, 2014Topic: "Overview of Research Types"Time: 12:15-1:00PMPresenter: Dr. Mainous

The purpose of this Faculty Development Series is: to improve knowledge of and how to conduct research, to increase the amount of research conducted by CHFM department members, and to translate excellent research by our faculty into outstanding patient care. The lectures will be teleconferenced across all sites and will be videotaped.



