

State of the Department 2021 – 2022



Medical Student - Preceptorship

- After being created by our department (Dr. Rooks) and run by our department for nearly 30 years (Drs. Rooks, Hatch, Rubin, Konopack), the college held an open call for the next director.
- Dr. Howell in Peds was selected.
- It was hard to part with it but the good news is she will do a great job and we no longer have the headaches that came with it!!
- Many of you took students yet again this past December thank you! It is a big service to the college and a great way to recruit students to family medicine.

Medical Student - Clerkship

- Excellent teaching thank you!
 - You demonstrate excellent, conscientious, humanistic care.
 - Day in and day out, even with challenging conditions.
 - Makes me proud to be part of this department.
 - Evaluations great, our Family Medicine shelf exam average went up again to 80.0 (national average is 76.4).
- Some new changes
 - Geriatrics no longer part of our clerkship. It is staying in our 12 week block but it is now a separate clerkship with its own grade (Pass/Fail).
 - This is a good thing. Last year, with Geriatrics our clerkship was worth 12 credits and students REALLY stressed about the grade. Now it is down to 8 credits (same as Surgery, Medicine, Peds) so students stress less about it. There is also a severe shortage of Geriatric sites, which we no longer have to stress about!
 - Thanks to Dan Rubin for a great job over the last year as interim director of the Geriatrics piece!
 - Dr. Meenrajen with Medicine is now the director.
 - Velyn Wu continues to do a great job with our Friday sessions thank you Velyn!
 - Created some very innovative approaches to Fridays to save students from endless Zoom and is presenting them at national meetings.
 - Grant Harrell continues to add a lot
 - Content on social determinants of health/health systems science.
 - Homeless outreach activity on Thursdays; very well received by students.

Education Medical Student

Department of Community Health & Family Medicine

Other Activities

- 4th year Family Medicine Sub-internship
 - Counts the same as Medicine or Surgery Sub I.
 - Not that way at a lot of schools, reflects great quality.
 - Dave Feller has done a great job running for years.
- Collaborative Learning Groups
 - Weekly small groups for 2 years, then quarterly.
 - Several CHFM faculty lead groups.
 - Kristy Smith chosen to direct course, again showing what FM has to bring.
- Ethics another outstanding contribution, Lauren will cover
- Free Center
 - Annual conference and regular webinars continue to be successful.

Education Residency Program

Department of Community Health & Family Medicine

2021 Graduates

Kelcie Brown, MD

UF Health Hospitalist

Gainesville, FL

Rachael Hager, MD

UF Health Hospitalist

Gainesville, FL

Hunter Haley, MD

Academic Andrews Sports Medicine and

Orthopedic Center Sports Medicine

Fellowship

Birmingham, AL

Tam Le, MD

Private Practice

Raleigh, NC

Anne Littell, DO

Private Practice

Kissimmee, FL

Andrew Miller, MD

UF Health Haile Family

Medicine Clinic

Gainesville, FL

Chirag Panchal, DO

Private Practice

Orlando, FL

Eric Pettyjohn, MD

UF Sports Medicine Fellowship

Gainesville, FL

Sandy Santiago, III, MD

Private Practice

Key West, FL

Education Residency Program

Department of Community Health & Family Medicine

Pandemic Role

- Residents provided hospital care to covid patients from the start of pandemic (only other service to do that was ED)
 - Increased census around the holidays to provide more care for our patients.
 - Continued to provide telehealth appointments.

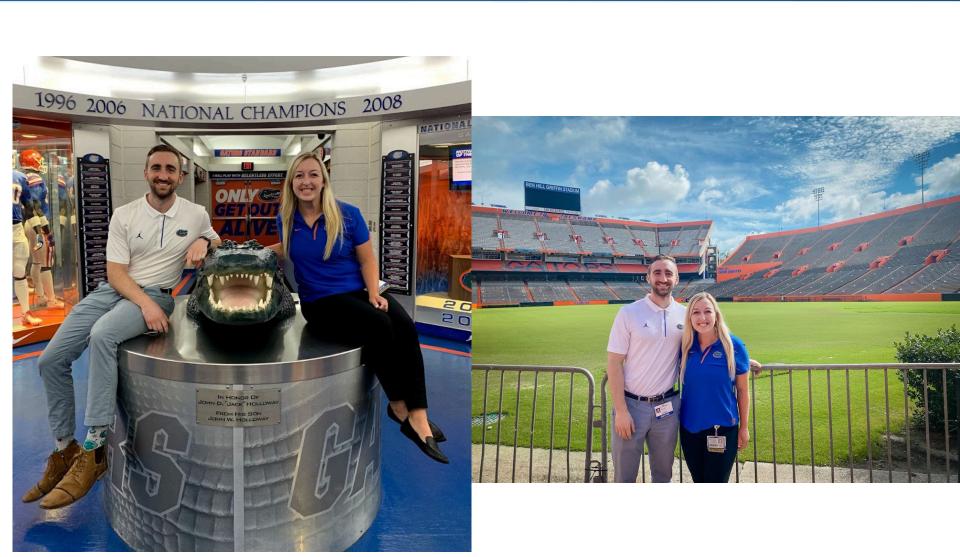
Education Residency Program

Department of Community Health & Family Medicine

Virtual Interview Season

- Successfully matched our first class through virtual interviews
 - Able to increase number of interview slots.
 - Incorporated our RN Health Coach (Cindy Lasley) into interviews to demonstrate emphasis on clinic.
- Improved website
 - More information on our program.
 - Videos of our residents displayed.







Our Mission: Is to produce excellent sports medicine physicians equipped for a lifetime of learning who are prepared for a successful and fulfilling career in sports medicine. During their training our fellow(s) provide sports medicine care to our patients from the Gainesville community and beyond. These patients range in age, gender, race, ethnicity and athletic ability.

Our ACGME accredited program has 28 graduates since 2008. 100% have passed the CAQ on their first attempt.

We currently offer up to 2 CME/CE credits for our didactic sessions on Friday mornings. *CHFM faculty and staff are welcome*.



Department of Community Health & Family Medicine

2022-23 Applications

- 143 applicants
- 19 invited to interview
- 1 Primary Care position open
- 1 Emergency position open
- Holding virtual interviews every
 Friday from Sept 17 Nov 12
- NRMP Rank list due Dec 15
- Match at 12noon on Jan 5, 2022

Primary Care Track #1824127F0 (Fam Med, Intern, Peds, PM&R)

Emergency Med Track #1824127F2

Displaying Results 1 - 100 of 143

Select Match: Sports Medici

Select Match:	Sports Medicine Match	
ост 6	Match Opens at 12:00 p.m. ET	
NOV 3	Ranking Opens at 12:00 p.m. ET	
DEC 1	Programs: Quota Change Deadline at 11:59 p.m. ET	
DEC 15	Rank Order List Certification Deadline at 9:00 p.m. ET	
JAN 5	Match Day at 12:00 p.m. ET!	



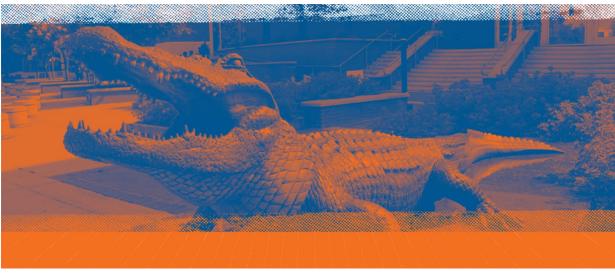
Department of Community Health & Family Medicine



Birmingham, AL = 1 Tuscaloosa, AL = 1 Phoenix, AZ = 1 Davis, CA = 1 Menlo Park, CA = 1 Boulder, CO = 1 Durango, CO = 1 Gainesville, FL = 5 Jacksonville, FL = 1 Lady Lake, FL = 1 Pensacola, FL = 1 Tallahassee, FL = 1 Atlanta, GA = 1 Bloomington, IL = 1 Rockville, MD = 1 Asheville, NC = 1 Charleston, SC = 1 Greenville, SC = 2 Spartanburg, SC = 1 Memphis, TN = 1 Austin, TX = 1 Prosper, TX = 1 Fairfax, VA = 1







15 Years and Chomping!

Program in Bioethics, Law & Medical Professionalism

- Core faculty of 3 full-time program faculty, 1 adjunct faculty member:
 - Lauren Solberg, JD, MTS (Program Director)
 - William Allen, JD, MDiv
 - Ray Moseley, PhD
 - Ly-Le Tran, MD, JD (adjunct)
- Associated Faculty (ethics teaching and/or ethics consultation):
 - Leslie Avery, MD, JD (Department of Pediatrics)
 - Torben Becker, MD, PhD (Department of Emergency Medicine)
 - Robert Guenther, PhD (Department of Clinical and Health Psychology)
 - Michelle Jacobs-Elliott, MD (Department of Psychiatry)
 - Rohit Patel, MD (Department of Emergency Medicine)
 - Nina Stoyan-Rosenzweig (UF Libraries)
 - Additional faculty*

Program in Bioethics, Law & Medical Professionalism

Department of Community Health & Family Medicine

BLMP Updates in Education

- AY 2020-2021, BLMP was 29% of CHFM teaching revenue (up from 23% the year before)
- Discovery Pathways track in Medical Ethics and Law
 - 14 students engaged in the track during AY 2020-2021 (up from 10 the year before)
 - 2 students graduated in May 2021 with distinction in the Medical Ethics and Law track; both also graduated with Honors in Research due in part to track work
- *2 new faculty members joined/recruited to cadre of Associated Faculty
 - Sheryl Fleisch, MD (Department of Psychiatry)
 - Ashley Ghiaseddin (Department of Neurosurgery)

Program in Bioethics, Law & Medical Professionalism

Department of Community Health & Family Medicine

BLMP -Research/Service Updates

- Ethics consultation/ethics committee
 - Dr. Ray Moseley named Interim Ethics Committee Chair (appointment to Ethics Committee Chair beginning July 2021)
 - Approx. 50 ethics consults performed for UF Health (based on number of notes in EPIC)
- Florida Bioethics Network
 - Dr. Ray Moseley, FBN founder, organized and delivered a conference,
 "All About Hospital Ethics Services"
- National ECMO Working Group
 - Professor Bill Allen involved in national group of bioethicists studying ethical issues and controversies re: ECMO

Program in Bioethics, Law & Medical Professionalism

Department of Community Health & Family Medicine

BLMP-Research/Service Updates

- UF/CTSI a leader in establishing processes for using social media to recruit research participants
 - Professor Lauren Solberg co-authored publication describing implementation at UF, see publications
- Advance Directives and informed consent research (Allen and Moseley), see publications
- Attitudes of physicians re: incarcerated patients (Solberg), see publications

Program in Bioethics, Law & Medical Professionalism

Department of Community Health & Family Medicine

BLMP-COVID Updates

- Coordination and implementation of distance and in-person learning for MD student electives, CLGs, lectures, traditional courses – frequent alternation between formats
- Service on Shands Limited Resource Committee; CTSI COVID-19 Scientific Review Committee (Moseley)
- Expertise offered to Department of Anesthesiology re: publication of plans for ventilators made from hardware store parts for international countries where resources were scarce (Allen)

Patient Care

- Eastside
- Haile Plantation
- Heath Brook
- Jonesville
- Main St
- Old Town
- Springhill
- Student Health Care Center
- Wound Care

UF Health Family Medicine

Eastside



UF Health Family Medicine

Eastside

Department of Community Health & Family Medicine



New Staff Spotlight

Meet Minele James

She is from the beautiful Island of St. Lucia. She became an LPN in 2009, worked in Geriatrics and joined the UF Health Eastside Family in 2014. She has years of experience in Pediatric specialty care. She loves to laugh and enjoy everyday. We are happy to have her at Eastside Family Medicine!!!

UF Health Family Medicine Eastside

Department of Community Health & Family Medicine

Current Initiatives

- GUARD STUDY
- ADOPT STUDY
- ECHO
- TCM clinic
- Partnership with UF Health Disparities program

UF Health Family Medicine Eastside

Department of Community Health & Family Medicine

Community Initiatives

Gainesville Fire and Rescue –Paramedicine Program

- Assists in ER utilization and hospital readmissions.
- Conducts home needs assessments and determine community needs.
- Perform home and telemedicine visits.
- Recent collaboration for Regeneron community project.
- Communicates with PCP regarding care gaps and specialty follow up.

Community lectures- Family Promise of Gainesville

- Discuss pediatric and adult wellness topics.
- Meetings will be held via zoom 1-2 times a month.
- Health Fair/food drive conducted April 2021.

UF Health Family Medicine

Haile Plantation



Department of Community Health & Family Medicine

New Faces at Haile



Christopher R. Piszczatoski, PharmD, BCPS

New Clinical Pharmacist



Andrew Miller, M.D.

New physician joined practice July 2021

Department of Community Health & Family Medicine

Statistics FY-21

Press Ganey

Haile continues to have high patient satisfaction scores ranking above the 90th percentile.

POS Collections

Haile's Collection rate continues to be in the 80-90% range.

Employee Satisfaction

Haile continues to score in <u>Tier I</u> on employee satisfaction.

Visits

Haile continues to increase face to face visits in spite of the COVID set back.

NP's

Our Nurse Practitioners continue to increase their visits both face to face and Telemedicine.

Jenny Yello, NP – is helping the Eastside practice regularly.

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Patient Care Services

UF Path Labs at Haile

Phlebotomy services continue to be successful at Haile.

Pharmacy Services

Pharmacy provides Anticoagulation services to our patients. In the future, DOAC services and education will be offered to our patients.

Virtual Visits

Haile continues to offer both face to face and virtual visits for patients.

Specialty Services

Orthopedics still comes out on Monday, Tuesday and Thursday.

Radiology Services.

OB-GYN comes out on Wednesday and Friday.

Department of Community Health & Family Medicine



Kim Mann Clinic Manager



Katrina Williams Site Supervisor

Haile Leadership



Heather Misinec, LPN
Nursing Lead



Juli Dukes, RN Health Coach



Lauren Lewis, RN Triage



Dan Rubin, MD
Assistant Medical Director



Mike McTiernan, MD Medical Director

Department of Community Health & Family Medicine

Ocala Heath Brook – Family
Medicine
4730 SW 49th Rd Ocala, Florida
34474

Services Provided

Family Medicine
Internal Medicine
Women's Health
General Surgery
Colorectal Surgery
Thoracic Surgery



Department of Community Health & Family Medicine

RN Supervisor Sherry Kopensky



Meet our team

Telephone Triage Nurses

Ryan McNiff

Breanna Clement





Financial
Representatives
Carmen Prewitt
Susan Adams
Jama Horn





<u>Lab</u>
<u>Technician</u>
April
Henderson



Clinical Staff
Monica Nix
Angela McClellan
Dominque Gunter
Danny Valentin









Department of Community Health & Family Medicine

UF Path Lab at Ocala

Patient Care Services

• Full Time Phlebotomist; seeing over 30 patients/day on average.

Virtual Visits

- Ocala offers virtual visits for patient with COVID/Flu like symptoms.
- Urgent appointments.

COVID Testing Services

Offered for UF Health Patients.

Women's department (primarily offers OB services)

- RN available to triage and do patient, patient scheduling.
- Ultrasound technician provides services to the OB patients.

APRN

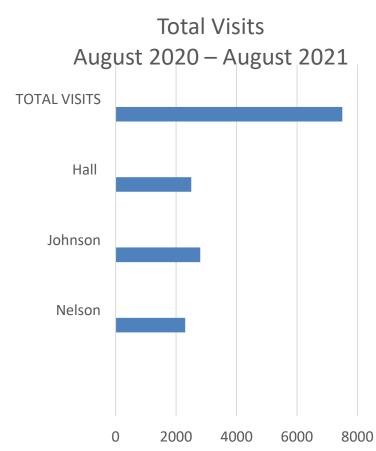
- Elizabeth Hall, seeing patients face to face and via Telemedicine.
- Hoping in the next year to add an additional APRN/PA to the practice.

Office Staff

- We now have two telephone triage nurses one for Family Medicine and one for women's department.
- We also have a We proudly staff 6 LPN's, 2 financial representative and 1 authorization specialist.

Department of Community Health & Family Medicine

Growth in the last year



Family Medicine Stats:

Total number of new patient: 1713

Total number of return visits: > 7000

We are growing at a rapid rate, we are seeing high patient satisfaction scores and high rates of return. Patients are excited to have UF as an option for their health care services. We also have a high retention rate of our employees and they are excited to be a part of this team. Dr. Nelson and Dr. Johnson along with APRN Liz Hall are equally excited to continuously help grow this practice and continue to provide great health care within the community.

UF Health Women's Center Lake City

Department of Community Health & Family Medicine



The Lake City office joined the department in January 2021 and based on patient demand, graduating resident Amber Pitman, MD will join Jennifer Scott, APRN in the summer of 2022.

UF Health Family Medicine

Jonesville



UF Health Family Medicine Jonesville

Department of Community Health & Family Medicine

Patient Care

- Procedures: Vasectomy, EMB, IUD, Nexplanon,
 Colposcopy
- Anticoagulation Clinic
- New addition: Chris Piszczatoski PharmD
 Clinical Pharmacy Specialist
- Press Ganey
 - Excellent overall patient satisfaction rates

UF Health Family Medicine Jonesville

Department of Community Health & Family Medicine

Quality

- Jonesville is meeting 6-of-8 established Patient Quality Indicator Metrics¹
- These strong quality measure scores include <u>Four</u> UF Health Physicians, rolling 13-month "*Best-Practice*" designations for our efforts with:
 - 1. Hemoglobin A1c Poor Control in Diabetes Mellitus
 - 2. Nephropathy Screening in Diabetic Patients
 - 3. Influenza Immunization
 - 4. Controlling High Blood Pressure

UF Health Family Medicine Jonesville

Department of Community Health & Family Medicine

Quality

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UF Health Family Medicine Jonesville

Department of Community Health & Family Medicine

Jonesville celebrated...

Two 2021, UFHP Staff Choice Nightingale Award Winners!

- Facilitator (LPN) Award Recipient Victoria Paras, LPN
- Registered Nurse Award Recipient Melissa Morgan-Lopez, BSN, RN

One 2021, UFHP Customer Service Champion!

 FY21, 4th Quarter, "Customer Service Is Key" Award Recipient – Cherie Kirkland, LPN

UF Health Family Medicine Jonesville

Department of Community Health & Family Medicine



Chris Piszczatoski, PharmD – Clinical Pharmacy Specialist



Kristie DeMartino – Clinic Financial Specialist



UF Health Family Medicine Main Street

Department of Community Health & Family Medicine

- July 1, 2020 June 30, 2021: 28,524 provider visits
- Patient Care Services
 - Women's Health
 - Obstetrics: Prenatal & Postnatal care
 - Including Labor Management and Delivery (at UF Health)
 - Family Planning: Nexplanon Insertion/Removal, IUD Insertion/Removal, Depo injections, etc.
 - Gynecologic Care: Colposcopy, Endometrial Biopsy, Pelvic Exams/PAP Smears (on-site Wet Preps & KOH Preps)
 - Pediatrics
 - Well child checks and acute care
 - Geriatrics



UF Health Family Medicine Main Street

Department of Community Health & Family Medicine

Patient Care Services (continued)

- Sports medicine
 - Musculoskeletal Ultrasound*, Injections, Sports Physicals, etc.
- Procedures
 - · Men's Health: Vasectomy
 - Pediatrics: Circumcision
 - Dermatologic: Excision of skin lesions, skin biopsies, Cryotherapy, I&D
 - ENT: Flexible Nasolaryngoscopy (on hold during COVID due to concern about aerosolization)
- Podiatry*
 - Ingrown Toenail Removal, foot care for diabetic neuropathy, foot deformities, onychomycosis, corns, bunions, etc.
- Anticoagulation Clinic*
 - Interdisciplinary management of Coumadin and DOACs with pharmacy, residents, and residency faculty.
- High Risk Diabetes Mellitus Clinic*
 - Interdisciplinary management with pharmacy, residents, and residency faculty
 - Diabetes Mellitus retinopathy screening pilot (1st FM site; utilizes artificial intelligence).
- Chronic Pain Management*
- *For Main Street clinic Pt. population



UF Health Family Medicine Main Street

Department of Community Health & Family Medicine

- Ancillary Patient Care Services: 2,061 visits
 - 10% increase in ancillary services over past 2 years.
 - X-rays
 - Lab draws and Point of Care Testing
 - Site for Equal Access Clinic on Thursday Evenings.
- Education
 - Family Medicine Residency is at Main Street.
 - ~40-50 3rd year Medical Students rotate with us.
 - ~20-30 Pharmacy Students rotate with us.
 - Site for 4th year Medical Student Elective.

Power in Teams - Main St. Clinic



Power in Teams - Main St. Clinical Staff



Brenda McCullough, LPN



Amanda lairron, CMA



Tonia Garrer, LPN



Becke Johnson, lab Technologist



Cindy lasley. BSN. MS. CHC/RN Health Coach



Cavonda Jenkins LPN/lead Nurre



Cassandra Davis, CMA



Dyan Krahn.CMN/X-ray Tech



Christie Monahan. Port-Doctoral Pharmacy Fellow



laura J Perry. licensed Mental Health Counselor (fl)



Maely/ Galvez, CMA



Mae Borders. LPN



Tammy Morris . CMA



Christa Davis, RN

Power in Teams - Main Front Office Staff



Brenda Grant, Medical Records



Adrienne Byrd, Medical Records



Mindy Halbrook, Clinic Manager





Vicky laughlin, financials



Erin Robertson, Check-in



Andrew Block, Check-in



Andrea Coram, front Office Supervisor



Kari Wagy, financials



Kelly O'fleat financials.



Dorian Johnson. Referrals



Cindy Schmeck, Adm Asst



Rebekah Mills. financials



Jonathan Nash. Social Work

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Our Year in Rewind

- We have lost a provider and gained new ones.
- Multiple publications and posters from our pharmacy and physicians.
- Continued improvements in Quality Measures each year.
 - Nursing and physician focus Team-based approach
 - Continued focus on transferring outside CRC screening records

Department of Community Health & Family Medicine



Joined us early 2020



Joined us Sept 2021

Ambulatory Care Resident, UF College Of Pharmacy at Old Town 2021-2022





Madison
Poteet, PharmD
PGY2

Department of Community Health & Family Medicine

Education at Old Town

- 24+ third year students on Family Med Clerkship
 - 2 students every 4 week block
 - First year medical students for preceptorship
 - Pharmacy Students
 - And others
- Residents
 - Pharmacy

Department of Community Health & Family Medicine

Scholarly Activity

- Multiple posters and presentation at virtual conferences last year.
- DeRemer CE, Perez N*, Middleton K*, Konopack J, Dietrich E. Impact of ambulatory pharmacist on relative value unit tracking and healthcare access in a rural clinic. Submitted Research in Social and Administrative Pharmacy.
- 3 manuscripts submitted by former PharmD resident.
- 3 additional manuscript submitted and in the review phase from former resident Dr. Ignacio (pharmD).

Department of Community Health & Family Medicine

The Year Ahead:

- Continued expansion of pharmacy.
 - Osteoporosis: in house pre-screening of high risk patients
 - The only clinic with a functioning and growing CCM program.
 - Medicare annual (work in process)
- Diabetes specific screening visit (to include retinopathy screening).
- Department of Pediatrics: the potential for aggressive expanding of our pediatric population.
- New approaches to quality measure in the planning stages.

UF Health Family Medicine

Springhill

Department of Community Health & Family Medicine

New Staff



Danielle Blankenship, LPN



Rachael Searfoss, MA



Divante Collins, MA (Traveler)



Katrina Akins, MA



Lindsey Augustus Fin Spec/Check-In



Mahogany Lee, LPN (Traveler)



Shelby Swilley
Financial Counselor



Jennifer Moore, MA (Traveler)



Lauren Litton, LPN

Department of Community Health & Family Medicine

New Clinical Pharmacist Christopher R. Piszczatoski, PharmD, BCPS



- BA in Biomedical Sciences from Auburn University
- PharmD from Auburn University
- Board Certified Pharmacotherapy
 Specialist
- Clinical Interests: Anticoagulation,
 Diabetes, Polypharmacy
- Enjoys launching new clinical services and telemedicine expansion

Department of Community Health & Family Medicine

Newest Physician Dr. John Pennington, MD



- BA in Chemistry from Murray State University
- MD from the University of Kentucky
- Board-certified in Family Medicine
- Special interests in women's health, inpatient medicine, colposcopy, and vasectomy
- Dr. Pennington enjoys teaching medical students and is interested in clinical research

Department of Community Health & Family Medicine

What's new at Springhill?

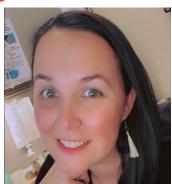
- Clinical
 - Clinical and Research collaboration with Senior Care.
 - New Senior Care faculty Dr. Wynne
 - Dr. Pennington seeking Vasectomy certification.
 - Anticoagulation and High Risk Diabetes Management Pharmacy Clinics.
- Teaching
 - Dr. Governale started noon topic lectures for students.
- Research
 - Dr. Schmidt became an NIH reviewer identified as a national/international expert in pharmacogenetics.

Department of Community Health & Family Medicine

Springhill Leadership



Melissa Morgan-Lopez, RN Nurse Educator



Shayne Padgett Site Supervisor



Jennifer Carver, LPN LPN Lead



Ashley Pankey ACU Clinic Manager



Frank Orlando, MD Assistant Medical Director

UF Health Family Medical Group

Starke

Department of Community Health & Family Medicine

SERVICES

Servicing Bradford, Union, and Clay Counties

WOMEN'S HEALTH

- * Annual GYN Exams
- * Nexplanon

CHILDREN'S HEALTH

- * Full-Time Pediatrician
- * VFC for children
- * Wellchild visits
- * Acute care visits
- * Immunizations
- Promote "reach out and Read
- * ADHD

FAMILY PRACTICE

- * Primary care
- * Preventative care
- * Outpatient care
- * Diabetic care including digital retinal scan
- * Diagnostic services(EKG)

UF Health Family Medical Group Starke

Department of Community Health & Family Medicine

SERVICES

Servicing Bradford, Union, and Clay Counties

LABORATORY

- * COVID
- * FLU
- * RSV
- * Lab draw station
- * Drug Screens

VACCINES

- * Flu vaccines
- * COVID vaccines
- * VFC for children

<u>MONOCLONAL</u>

ANTIBODIES

* New service offered in the past month (currently on hold)

UF Health Family Medical Group

Starke

Department of Community Health & Family Medicine

Extended Services

- DOT PHYSICALS
- COUNTY PRE-EMPLOYMENT PHYSICALS
- SOME JOINT INJECTIONS
- CRYOTHERAPY

UF Health Family Medical Group

Starke

Department of Community Health & Family Medicine



Department of Community Health & Family Medicine

#1 Accomplishment of the past year—SHCC survived the difficulties of COVID

- SHCC had a 36% decrease in patient visits in the first 6 months beginning March 2020 compared to the same period a year prior.
- We were at 22% fewer patient visits in the next 6 months compared to the same period before COVID.
- Fortunately it has become clear since this Fall term began that we are finally approaching our pre COVID numbers of patient visits.

#2 Accomplishment – Ended FY20-21 about \$500,000 positive

- Despite having decreased billing and insurance collections, this was accomplished primarily due to savings of about \$1.2 M by reduced staff costs due to attrition.
- We are now able to rebuild and replace critical positions.

#3 Accomplishment – All SHCC providers have had success with TeleHealth visits

• We had an average of 6 Telehealth visits/month for a couple of years. After 3/2020 we hit a high of 2500 in September 2020. Overall for 18 months our average is 1200/month. The past 2 months we still do TeleHealth for 18% of provider visits.

Department of Community Health & Family Medicine

#4 Accomplishment – Successful on-line scheduling in Epic for vaccinations

- Starting last year for flu shots and this month for COVID vaccinations
- In the first 3 weeks of September we have given 1350 Flu shots and 159 COVID-19 shots
- Beginning 9/13, SHCC, instead of STP, started giving COVID-19 shots for UF

#5 Accomplishment –**SHCC has done over 5000 COVID tests** (since March 2020--separate from STP testing)

- In the past 10 weeks of the current surge we tested over 700 and reached a 15% positive rate weeks 3 & 6.
- Last week we tested 161 with a positive rate of 5.6%
- Since March 2020 we have been seeing all patients with COVID-like symptoms in a separate Infectious unit which has recently been 60 – 80 patient visits/day or about 25% of all SHCC patient visits

Department of Community Health & Family Medicine

#6 Accomplishment – SHCC received a Full 3 year Accreditation from AAAHC

 After a delay of our site visit originally scheduled in 2020 due to the pandemic, the reviewers spent 2 days at the end of January 2021 reviewing over 700 separate Standards established for 21 different areas in our organization.

The areas surveyed include:

- Patient Rights & Responsibilities
- Governance: General
- Governance: Credentialing & Privileging
- Governance: Peer Review
- Administration
- Quality of Care
- Quality Improvement Program
- Risk Management
- Clinical Records
- Infection Prevention and Control
- Safety
- Accreditation was accomplished by a lot of hard work by many faculty and staff after our Quality Officer retired during the pandemic.

- Facilities
- Anesthesia
- Surgical Requirements
- Pharmaceutical Services
- Pathology and Medical Lab Services
- Diagnostic Imaging Services
- Travel Medicine
- Behavioral Health Services
- Teaching & Publication Activities
- Research Activities



Department of Community Health & Family Medicine

Accomplishment #7 – Construction on our New SHCC Building has begun!

- Located west of the O'Connell Center.
- 46,000 square feet.
- \$26 million.
- Includes Primary Care, Sports Medicine and Acute Care, Women's Health, Psychiatry, Nutrition, Lab, Xray, Pharmacy and Physical Therapy.



- Includes 6 exam room Infectious Unit with one pass air flow for the entire Unit.
- Includes Demo Kitchen for Dietitian educational presentations.
- Will be the first UF Well certified building.
- Scheduled completion late Fall 2022.

UF Health Wound Care and Hyperbaric Center at Magnolia Park

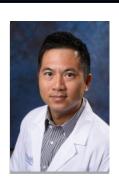
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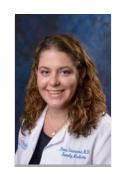
Wound Care Team:

Physicians:

Dr. Run Gan, FAPWHc

Dr. Petra Townsend, FAPWHc





Nursing staff:

Michelle Whitton, (ARNP)- interim Clinical Nurse Manager

Tracy Bair, Senior RN

Jessica Kennedy, RN

Shelby Dickens, RN

Cara Harmon, RN, Clinical Nurse Manager

Reception: Stephanie Dorsey

Chief Safety Officer/ HBO respiratory therapist: Cathy Hontz, RT

UF Health Wound Care and Hyperbaric Center at Magnolia Park

Department of Community Health & Family Medicine

Wound care:

See wounded patients weekly until wound healing is accomplished Provide dressing recommendations
Write home health orders/ order dressing supplies

Multimodal treatment plan

Interdisplinary care

Telemedicine appointments

Late effects of radiation
Sudden sensorineural hearing loss
Chronic infections, ie Osteomyelitis
Diabetic foot ulcers- severe, refractory

Education: 3rd year medical students

Family Medicine Residents

Research: WISH study, Venous Leg Ulcers

Publications: What Family Physicians Should know about Hyperbaric Oxygen Therapy, submitted- Journal of Family Practice

UF Health Wound Care and Hyperbaric Center at Magnolia Park

Department of Community Health & Family Medicine

Changes/ Accomplishments

Medical Director- Dr. Susan Millan retired in July 2021. Prior to her retirement, she presented at the FAFP Spring Hybrid forum, in Orlando, Fl.

Dr. Gan continues to give wound care lectures to Family Medicine Residents.

Interim Medical Director: Dr. Petra Townsend

Program Director/ Office Manager: Richard Woodall transitioned outside of UF. Karen Billings is the new program director.

Michelle Whitton: completed ARNP training, and accepted Interim Clinical Nurse Manager.

Laura Lee, RN: promoted to Inpatient Nurse Manager.

New nursing staff: Jessie, Shelby, and Cara- new clinical nurse manager.

Expanded hyperbaric coverage for Space X, NASA, & local law enforcement agencies in support of their dive teams.















UF Health Wound Care and Hyperbaric Center at Magnolia Park Thank you!

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Awards:

Healogics Center of Distinction 2020

- Patient Satisfaction: > 92%
- Healing Rate: > 92%
- Median Days to Heal: < 28 days

Epic: Find our MD notes under the "Note section", click on the "Progress Note."

Thank you so much for your referrals, and trusting your patients in our care.

We are always here to help with your wounded patients, and patients in need of adjunctive hyperbaric oxygen therapy.



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Last year by the numbers

- Medical Education
 - ► PA student education: approx. 2040 hours
 - Medical student education: approx. 130 hours
 - Total educational time: approx. 2170 hours
- Patient Visits:
 - Primary care: 1732
 - Nurse Telehealth: 1406
 - Street Medicine: approx. 500
 - Specialty (neurology and psychology): 143
 - Pharmacy: 86
 - Ultrasound: 32
 - Total: approx. 3899

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Public Health Response

- Hosted numerous vaccine events in community settings.
 - 11 events in East Gainesville (churches, schools, community centers)
 - 5 events in SWAG (Majestic Oaks, Tower Oaks, Linton Oaks)
 - 4 events in Micanopy (Willie Mae Stokes Community Center)
 - Weekly vaccine administration on the street/woods during street med
 - 4x weekly availability at MOC regular sites (Highlands, GCM, GRACE, GTEC)
- Monitored all Covid + homeless, quarantined persons at Econolodge through telehealth and in person visits.

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BESTYou/CHW program

- Completed 3 cohorts of our 6 week BESTYou workshop.
- One graduate completed the additional 20 hr of CHW training and is now cofacilitating BESTYou sessions in order to work towards her volunteer requirement for CHW certification.
- One graduate recently hired as a community outreach worker by the cancer center to assist in cervical cancer screening initiative for underserved population in East Gainesville and SWAG.

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New Projects/Partnerships: Project Continuity

- Partnering with Drs. Betsy Shenkmen and Sarah Szurek to increase cervical cancer screening through both PAP testing and HPV self-testing using a community-based approach.
- Goal is to screen 200 women by Spring 2022 and create processes for ensuring proper follow-up for positive tests.

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New Projects/Partnerships: Rural Telehealth

- Partnering with IFAS extension and Congenital Heart Center to develop a clinical model for telehealth delivery in rural counties that utilizes advanced telehealth technology and Cooperative Extension offices/agents to deliver care to pediatric CHC patients who have difficulty getting to appointments in Gainesville.
- Will be used as a model for more common disease states and broader patient populations that have reduced access to care due to rural location and lack of adequate wifi.

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Upcoming Goals

- Secure a new mobile unit and additional provider to expand services to rural municipalities including Waldo, Micanopy and Hawthorne.
- Train and certify additional CHWs to support community health initiatives.
- Transition to Epic and develop a more solid QI/reporting infrastructure.

Scholarship

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. . . the faculty have been extremely productive in their scholarly activity. This past year faculty members had 57 publications in peer-reviewed journals and 34 submitted, peer-reviewed presentations for regional and national meetings of medical organizations.

 Dr. Mainous received the prestigious Maurice Wood Award for Lifetime Contribution to Primary Care Research from the North American Primary Care Research Group.

 Dr. Clugston received the Michael L. Slive Distinguished Service Award from the Southeastern Conference.

Exemplary Teacher Awards

- Karyn Governale, MD
- Jocelyn Gravlee, MD CAQSM
- Grant Harrell, MD
- John Malaty, MD
- James Medley, MD
- Dan Rubin, MD
- Kristy Smith, MD
- Lauren Solberg, JD MTS
- Velyn Wu, MD CAQSM

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Thank-you to our faculty, residents, fellows, nurses, and staff!