State of the Department
2021 – 2022

Department of Community Health & Family Medicine
After being created by our department (Dr. Rooks) and run by our department for nearly 30 years (Drs. Rooks, Hatch, Rubin, Konopack), the college held an open call for the next director. Dr. Howell in Peds was selected.

It was hard to part with it but the good news is she will do a great job and we no longer have the headaches that came with it!!

Many of you took students yet again this past December – thank you! It is a big service to the college and a great way to recruit students to family medicine.
• Excellent teaching – thank you!
  – You demonstrate excellent, conscientious, humanistic care.
  – Day in and day out, even with challenging conditions.
  – Makes me proud to be part of this department.
  – Evaluations great, our Family Medicine shelf exam average went up again to 80.0 (national average is 76.4).

• Some new changes
  – Geriatrics no longer part of our clerkship. It is staying in our 12 week block but it is now a separate clerkship with its own grade (Pass/Fail).
    • This is a good thing. Last year, with Geriatrics our clerkship was worth 12 credits and students REALLY stressed about the grade. Now it is down to 8 credits (same as Surgery, Medicine, Peds) so students stress less about it. There is also a severe shortage of Geriatric sites, which we no longer have to stress about!
    • Thanks to Dan Rubin for a great job over the last year as interim director of the Geriatrics piece!
    • Dr. Meenrajen with Medicine is now the director.
  – Velyn Wu continues to do a great job with our Friday sessions – thank you Velyn!
    • Created some very innovative approaches to Fridays to save students from endless Zoom and is presenting them at national meetings.
  – Grant Harrell continues to add a lot
    • Content on social determinants of health/health systems science.
    • Homeless outreach activity – on Thursdays; very well received by students.
Other Activities

• 4th year Family Medicine Sub-internship
  – Counts the same as Medicine or Surgery Sub I.
    • Not that way at a lot of schools, reflects great quality.
  – Dave Feller has done a great job running for years.

• Collaborative Learning Groups
  – Weekly small groups for 2 years, then quarterly.
  – Several CHFM faculty lead groups.
  – Kristy Smith chosen to direct course, again showing what FM has to bring.

• Ethics – another outstanding contribution, Lauren will cover

• Free Center
  – Annual conference and regular webinars continue to be successful.
2021 Graduates

Kelcie Brown, MD
UF Health Hospitalist
Gainesville, FL

Rachael Hager, MD
UF Health Hospitalist
Gainesville, FL

Hunter Haley, MD
Academic Andrews Sports Medicine and Orthopedic Center Sports Medicine Fellowship
Birmingham, AL

Tam Le, MD
Private Practice
Raleigh, NC

Anne Littell, DO
Private Practice
Kissimmee, FL

Andrew Miller, MD
UF Health Haile Family Medicine Clinic
Gainesville, FL

Chirag Panchal, DO
Private Practice
Orlando, FL

Eric Pettyjohn, MD
UF Sports Medicine Fellowship
Gainesville, FL

Sandy Santiago, III, MD
Private Practice
Key West, FL
Pandemic Role

• Residents provided hospital care to covid patients from the start of pandemic (only other service to do that was ED)
  – Increased census around the holidays to provide more care for our patients.
  – Continued to provide telehealth appointments.
Virtual Interview Season

- Successfully matched our first class through virtual interviews
  - Able to increase number of interview slots.
  - Incorporated our RN Health Coach (Cindy Lasley) into interviews to demonstrate emphasis on clinic.

- Improved website
  - More information on our program.
  - Videos of our residents displayed.
**Our Mission:** Is to produce excellent sports medicine physicians equipped for a lifetime of learning who are prepared for a successful and fulfilling career in sports medicine. During their training our fellow(s) provide sports medicine care to our patients from the Gainesville community and beyond. These patients range in age, gender, race, ethnicity and athletic ability.

Our ACGME accredited program has 28 graduates since 2008. 100% have passed the CAQ on their first attempt.

We currently offer up to 2 CME/CE credits for our didactic sessions on Friday mornings. *CHFM faculty and staff are welcome.*
2022-23 Applications

- 143 applicants
- 19 invited to interview
- 1 Primary Care position open
- 1 Emergency position open
- Holding virtual interviews every Friday from Sept 17 – Nov 12
- NRMP Rank list due Dec 15
- Match at 12noon on Jan 5, 2022

Primary Care Track #1824127F0
(Fam Med, Intern, Peds, PM&R)

Emergency Med Track #1824127F2
15 Years and Chomping!
• Core faculty of 3 full-time program faculty, 1 adjunct faculty member:
  – Lauren Solberg, JD, MTS (Program Director)
  – William Allen, JD, MDiv
  – Ray Moseley, PhD
  – Ly-Le Tran, MD, JD (adjunct)

• Associated Faculty (ethics teaching and/or ethics consultation):
  – Leslie Avery, MD, JD (Department of Pediatrics)
  – Torben Becker, MD, PhD (Department of Emergency Medicine)
  – Robert Guenther, PhD (Department of Clinical and Health Psychology)
  – Michelle Jacobs-Elliott, MD (Department of Psychiatry)
  – Rohit Patel, MD (Department of Emergency Medicine)
  – Nina Stoyan-Rosenzweig (UF Libraries)
  – Additional faculty*
BLMP Updates in Education

- AY 2020-2021, BLMP was 29% of CHFM teaching revenue (up from 23% the year before)
- Discovery Pathways track in Medical Ethics and Law
  - 14 students engaged in the track during AY 2020-2021 (up from 10 the year before)
  - 2 students graduated in May 2021 with distinction in the Medical Ethics and Law track; both also graduated with Honors in Research due in part to track work
- *2 new faculty members joined/recruited to cadre of Associated Faculty
  - Sheryl Fleisch, MD (Department of Psychiatry)
  - Ashley Ghiaseddin (Department of Neurosurgery)
BLMP - Research/Service Updates

- Ethics consultation/ethics committee
  - Dr. Ray Moseley named Interim Ethics Committee Chair (appointment to Ethics Committee Chair beginning July 2021)
  - Approx. 50 ethics consults performed for UF Health (based on number of notes in EPIC)

- Florida Bioethics Network
  - Dr. Ray Moseley, FBN founder, organized and delivered a conference, “All About Hospital Ethics Services”

- National ECMO Working Group
  - Professor Bill Allen involved in national group of bioethicists studying ethical issues and controversies re: ECMO
BLMP-Research/Service Updates

- UF/CTSI a leader in establishing processes for using social media to recruit research participants
  - Professor Lauren Solberg co-authored publication describing implementation at UF, see publications

- Advance Directives and informed consent research (Allen and Moseley), see publications

- Attitudes of physicians re: incarcerated patients (Solberg), see publications
BLMP-COVID Updates

- Coordination and implementation of distance and in-person learning for MD student electives, CLGs, lectures, traditional courses – frequent alternation between formats
- Service on Shands Limited Resource Committee; CTSI COVID-19 Scientific Review Committee (Moseley)
- Expertise offered to Department of Anesthesiology re: publication of plans for ventilators made from hardware store parts for international countries where resources were scarce (Allen)
Patient Care

- Eastside
- Haile Plantation
- Heath Brook
- Jonesville
- Main St
- Old Town
- Springhill
- Student Health Care Center
- Wound Care
New Staff Spotlight

Meet Minele James

She is from the beautiful Island of St. Lucia. She became an LPN in 2009, worked in Geriatrics and joined the UF Health Eastside Family in 2014. She has years of experience in Pediatric specialty care. She loves to laugh and enjoy everyday. We are happy to have her at Eastside Family Medicine!!!
Current Initiatives

- GUARD STUDY
- ADOPT STUDY
- ECHO
- TCM clinic
- Partnership with UF Health Disparities program
Community Initiatives

Gainesville Fire and Rescue – Paramedicine Program
- Assists in ER utilization and hospital readmissions.
- Conducts home needs assessments and determine community needs.
- Perform home and telemedicine visits.
- Recent collaboration for Regeneron community project.
- Communicates with PCP regarding care gaps and specialty follow up.

Community lectures - Family Promise of Gainesville
- Discuss pediatric and adult wellness topics.
- Meetings will be held via zoom 1-2 times a month.
- Health Fair/food drive conducted April 2021.
New Faces at Haile

Christopher R. Piszczatoski, PharmD, BCPS
New Clinical Pharmacist

Andrew Miller, M.D.
New physician joined practice July 2021
Press Ganey
Haile continues to have high patient satisfaction scores ranking above the 90th percentile.

POS Collections
Haile’s Collection rate continues to be in the 80-90% range.

Employee Satisfaction
Haile continues to score in Tier I on employee satisfaction.

Visits
Haile continues to increase face to face visits in spite of the COVID set back.

NP’s
Our Nurse Practitioners continue to increase their visits both face to face and Telemedicine.

Jenny Yello, NP – is helping the Eastside practice regularly.
Patient Care Services

**UF Path Labs at Haile**
Phlebotomy services continue to be successful at Haile.

**Pharmacy Services**
Pharmacy provides Anticoagulation services to our patients. In the future, DOAC services and education will be offered to our patients.

**Virtual Visits**
Haile continues to offer both face to face and virtual visits for patients.

**Specialty Services**
Orthopedics still comes out on Monday, Tuesday and Thursday.
Radiology Services.
OB-GYN comes out on Wednesday and Friday.
Ocala Heath Brook – Family Medicine
4730 SW 49th Rd Ocala, Florida 34474

**Services Provided**
- Family Medicine
- Internal Medicine
- Women's Health
- General Surgery
- Colorectal Surgery
- Thoracic Surgery
Meet our team

**RN Supervisor**
Sherry Kopensky

**Telephone Triage Nurses**
Ryan McNiff
Breanna Clement

**Financial Representatives**
Carmen Prewitt
Susan Adams
Jama Horn

**Clinical Staff**
Monica Nix
Angela McClellan
Dominique Gunter
Danny Valentin

**Lab Technician**
April Henderson
**Department of Community Health & Family Medicine**

**UF Path Lab at Ocala**
- Full Time Phlebotomist; seeing over 30 patients/day on average.

**Virtual Visits**
- Ocala offers virtual visits for patient with COVID/Flu like symptoms.
- Urgent appointments.

**COVID Testing Services**
- Offered for UF Health Patients.

**Women's department (primarily offers OB services)**
- RN available to triage and do patient, patient scheduling.
- Ultrasound technician provides services to the OB patients.

**APRN**
- Elizabeth Hall, seeing patients face to face and via Telemedicine.
- Hoping in the next year to add an additional APRN/PA to the practice.

**Office Staff**
- We now have two telephone triage nurses one for Family Medicine and one for women's department.
- We also have a We proudly staff 6 LPN’s, 2 financial representative and 1 authorization specialist.
Growth in the last year

Family Medicine Stats:

Total number of new patient: 1713

Total number of return visits: > 7000

We are growing at a rapid rate, we are seeing high patient satisfaction scores and high rates of return. Patients are excited to have UF as an option for their health care services. We also have a high retention rate of our employees and they are excited to be a part of this team. Dr. Nelson and Dr. Johnson along with APRN Liz Hall are equally excited to continuously help grow this practice and continue to provide great health care within the community.
The Lake City office joined the department in January 2021 and based on patient demand, graduating resident Amber Pitman, MD will join Jennifer Scott, APRN in the summer of 2022.
Patient Care

– Procedures: Vasectomy, EMB, IUD, Nexplanon, Colposcopy

– Anticoagulation Clinic

– New addition: Chris Piszczatoski PharmD – Clinical Pharmacy Specialist

– Press Ganey
  – Excellent overall patient satisfaction rates
Jonesville is meeting **6-of-8** established Patient Quality Indicator Metrics\(^1\)

These strong quality measure scores include **Four** UF Health Physicians, rolling 13-month “**Best-Practice**” designations for our efforts with:

1. Hemoglobin A1c Poor Control in Diabetes Mellitus
2. Nephropathy Screening in Diabetic Patients
3. Influenza Immunization
4. Controlling High Blood Pressure

1. Data obtained from July 2021 PQRI Report
Quality

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  4. Controlling High Blood Pressure

1. Data obtained from July 2021 PQRI Report
Jonesville celebrated...

**Two** 2021, UFHP Staff Choice Nightingale Award Winners!

- Facilitator (LPN) Award Recipient – Victoria Paras, LPN
- Registered Nurse Award Recipient – Melissa Morgan-Lopez, BSN, RN

**One** 2021, UFHP Customer Service Champion!

- FY21, 4th Quarter, “Customer Service Is Key” Award Recipient – Cherie Kirkland, LPN
UF Health Family Medicine
Jonesville

Chris Piszczatoski, PharmD – Clinical Pharmacy Specialist

Kristie DeMartino – Clinic Financial Specialist
• July 1, 2020 - June 30, 2021: 28,524 provider visits
• Patient Care Services
  – Women’s Health
    • Obstetrics: Prenatal & Postnatal care
      – Including Labor Management and Delivery (at UF Health)
    • Family Planning: Nexplanon Insertion/Removal, IUD Insertion/Removal, Depo injections, etc.
    • Gynecologic Care: Colposcopy, Endometrial Biopsy, Pelvic Exams/PAP Smears (on-site Wet Preps & KOH Preps)
  – Pediatrics
    • Well child checks and acute care
  – Geriatrics
Patient Care Services (continued)

- Sports medicine
  - Musculoskeletal Ultrasound*, Injections, Sports Physicals, etc.

- Procedures
  - Men’s Health: Vasectomy
  - Pediatrics: Circumcision
  - Dermatologic: Excision of skin lesions, skin biopsies, Cryotherapy, I&D
  - ENT: Flexible Nasolaryngoscopy (on hold during COVID – due to concern about aerosolization)

- Podiatry*
  - Ingrown Toenail Removal, foot care for diabetic neuropathy, foot deformities, onychomycosis, corns, bunions, etc.

- Anticoagulation Clinic*
  - Interdisciplinary management of Coumadin and DOACs with pharmacy, residents, and residency faculty.

- High Risk Diabetes Mellitus Clinic*
  - Interdisciplinary management with pharmacy, residents, and residency faculty
  - Diabetes Mellitus retinopathy screening pilot (1st FM site; utilizes artificial intelligence).

- Chronic Pain Management*

*For Main Street clinic Pt. population
• Ancillary Patient Care Services: 2,061 visits
  – 10% increase in ancillary services over past 2 years.
  – X-rays
  – Lab draws and Point of Care Testing

  – Site for Equal Access Clinic on Thursday Evenings.

• Education
  – Family Medicine Residency is at Main Street.
  – ~40-50 3rd year Medical Students rotate with us.
  – ~20-30 Pharmacy Students rotate with us.
  – Site for 4th year Medical Student Elective.
Power in Teams – Main St. Clinic

Team Alpha
- Larry Williams, M.D.
- Michael Jason, M.D.
- Elyse Wu, M.D.
- Ruvo Gregas, M.D.
- Benjamin Kriesten, D.O.
- Brenna McCullough, L.P.N.
- Christopher Frey, P.A.
- Cote Harris, D.O.
- Bruce Park, M.D.
- Vishnu Sivagnanam, P.A.
- Karmen Currid, M.D.
- Dileepa Duptha, P.A.

Team Bravo
- Carol Breyer, M.D.
- George Byrnes, M.D.
- Isaac Baker, M.D.
- Andrea Stadler, P.A.
- Carissa Jordan, P.T.
- Lauren Kane
- Audrey Kelly, M.D.
- Carissa Aguiar, R.D.
- Cody Hershman, M.D.

Team Charlie
- Brandon Hamilton, M.D.
- Mogram Leiby, M.D.
- Kenneth Williams, M.D.
- Christopher Lee, M.D.
- Jordan Howard, M.D.
- Jennifer eos, P.A.
- Keith Freeman, M.D.
- Joel Lazarus, M.D.

Team Delta
- Cody Phillips, M.D.
- John Muckley, M.D.
- Amanda Borders, M.D.
- Alvin Blevins, P.A.
- Tracie Jones, P.T.
- Claire Lagana, M.D.
- Carly Brown, M.D.
- Patrick Bowers, P.A.
Power in Teams - Main St. Clinical Staff

Brenda McCullough, LPN
Amanda laisson, CMA
Tonia Garver, LPN
Jon Bryan/lab Technologist
Becke Johnson, lab Technologist
Cynthia Jenkins
Cassandra Davis, CMA
Dyan Krahn, CMA/X-ray Tech
Christie Monahan, Post-Doctoral Pharmacy Fellow
Laura Perry, licensed Mental Health Counselor (FL)
Maelys Galvez, CMA
Mae Borders, LPN
Tammy Morris, CMA
Christa Davis, RN
Our Year in Rewind

– We have lost a provider and gained new ones.

– Multiple publications and posters from our pharmacy and physicians.

– Continued improvements in Quality Measures each year.
  ▪ Nursing and physician focus – Team-based approach
  ▪ Continued focus on transferring outside CRC screening records
Department of Community Health & Family Medicine

UF Health Family Medicine
Old Town

Amelie Middlemas, APRN
Joined us early 2020

Jihane Naous, MD
Joined us Sept 2021

Ambulatory Care Resident, UF College Of Pharmacy at Old Town 2021-2022

Rafael Sanchez, PharmD PGY-2

Madison Poteet, PharmD PGY2
Education at Old Town

– 24+ third year students on Family Med Clerkship
  ▪ 2 students every 4 week block
  ▪ First year medical students for preceptorship
  ▪ Pharmacy Students
  ▪ And others
– Residents
  ▪ Pharmacy
Scholarly Activity

- Multiple posters and presentation at virtual conferences last year.


- 3 manuscripts submitted by former PharmD resident.

- 3 additional manuscript submitted and in the review phase from former resident Dr. Ignacio (pharmD).
The Year Ahead:

– Continued expansion of pharmacy.
  • Osteoporosis: in house pre-screening of high risk patients
  • The only clinic with a functioning and growing CCM program.
  • Medicare annual (work in process)

– Diabetes specific screening visit (to include retinopathy screening).

– Department of Pediatrics: the potential for aggressive expanding of our pediatric population.

– New approaches to quality measure in the planning stages.
New Staff

Danielle Blankenship, LPN
Rachael Searfoss, MA
Divante Collins, MA (Traveler)
Katrina Akins, MA
Lindsey Augustus
Mahogany Lee, LPN (Traveler)
Shelby Swilley
Financial Counselor
Jennifer Moore, MA (Traveler)
Lauren Litton, LPN
New Clinical Pharmacist
Christopher R. Piszczatoski, PharmD, BCPS

- BA in Biomedical Sciences from Auburn University
- PharmD from Auburn University
- Board Certified Pharmacotherapy Specialist
- Clinical Interests: Anticoagulation, Diabetes, Polypharmacy
- Enjoys launching new clinical services and telemedicine expansion
Newest Physician
Dr. John Pennington, MD

- BA in Chemistry from Murray State University
- MD from the University of Kentucky
- Board-certified in Family Medicine
- Special interests in women’s health, inpatient medicine, colposcopy, and vasectomy
- Dr. Pennington enjoys teaching medical students and is interested in clinical research
What’s new at Springhill?

• Clinical
  – Clinical and Research collaboration with Senior Care.
    • New Senior Care faculty Dr. Wynne
    – Dr. Pennington seeking Vasectomy certification.
    – Anticoagulation and High Risk Diabetes Management Pharmacy Clinics.

• Teaching
  – Dr. Governale started noon topic lectures for students.

• Research
  – Dr. Schmidt became an NIH reviewer identified as a national/international expert in pharmacogenetics.
Springhill Leadership

Melissa Morgan-Lopez, RN  
Nurse Educator

Shayne Padgett  
Site Supervisor

Jennifer Carver, LPN  
LPN Lead

Ashley Pankey  
ACU Clinic Manager

Frank Orlando, MD  
Assistant Medical Director
WOMEN’S HEALTH
* Annual GYN Exams
* Nexplanon

CHILDREN’S HEALTH
* Full-Time Pediatrician
* VFC for children
* Wellchild visits
* Acute care visits
* Immunizations
* Promote “reach out and Read
* ADHD

FAMILY PRACTICE
* Primary care
* Preventative care
* Outpatient care
* Diabetic care including digital retinal scan
* Diagnostic services (EKG)
# SERVICES

Servicing Bradford, Union, and Clay Counties

**LABORATORY**
- COVID
- FLU
- RSV
- Lab draw station
- Drug Screens

**VACCINES**
- Flu vaccines
- COVID vaccines
- VFC for children

**MONOCLONAL ANTIBODIES**
- New service offered in the past month (currently on hold)
Extended Services

- DOT PHYSICALS
- COUNTY PRE-EMPLOYMENT PHYSICALS
- SOME JOINT INJECTIONS
- CRYOTHERAPY
#1 Accomplishment of the past year—**SHCC survived the difficulties of COVID**

- SHCC had a 36% decrease in patient visits in the first 6 months beginning March 2020 compared to the same period a year prior.
- We were at 22% fewer patient visits in the next 6 months compared to the same period before COVID.
- Fortunately it has become clear since this Fall term began that we are finally approaching our pre COVID numbers of patient visits.

#2 Accomplishment – **Ended FY20-21 about $500,000 positive**

- Despite having decreased billing and insurance collections, this was accomplished primarily due to savings of about $1.2 M by reduced staff costs due to attrition.
- We are now able to rebuild and replace critical positions.

#3 Accomplishment – **All SHCC providers have had success with TeleHealth visits**

- We had an average of 6 Telehealth visits/month for a couple of years. After 3/2020 we hit a high of 2500 in September 2020. Overall for 18 months our average is 1200/month. The past 2 months we still do TeleHealth for 18% of provider visits.
#4 Accomplishment – **Successful on-line scheduling in Epic for vaccinations**
- Starting last year for flu shots and this month for COVID vaccinations
- In the first 3 weeks of September we have given 1350 Flu shots and 159 COVID-19 shots
- Beginning 9/13, SHCC, instead of STP, started giving COVID-19 shots for UF

#5 Accomplishment – **SHCC has done over 5000 COVID tests** (since March 2020--separate from STP testing)
- In the past 10 weeks of the current surge we tested over 700 and reached a 15% positive rate weeks 3 & 6.
- Last week we tested 161 with a positive rate of 5.6%
- Since March 2020 we have been seeing all patients with COVID-like symptoms in a separate Infectious unit which has recently been 60 – 80 patient visits/day or about 25% of all SHCC patient visits
#6 Accomplishment – **SHCC received a Full 3 year Accreditation from AAAHC**

- After a delay of our site visit originally scheduled in 2020 due to the pandemic, the reviewers spent 2 days at the end of January 2021 reviewing over 700 separate Standards established for 21 different areas in our organization.

The areas surveyed include:
- Patient Rights & Responsibilities
- Governance: General
- Governance: Credentialing & Privileging
- Governance: Peer Review
- Administration
- Quality of Care
- Quality Improvement Program
- Risk Management
- Clinical Records
- Infection Prevention and Control
- Safety
- Facilities
- Anesthesia
- Surgical Requirements
- Pharmaceutical Services
- Pathology and Medical Lab Services
- Diagnostic Imaging Services
- Travel Medicine
- Behavioral Health Services
- Teaching & Publication Activities
- Research Activities

- Accreditation was accomplished by a lot of hard work by many faculty and staff after our Quality Officer retired during the pandemic.
Accomplishment #7 – Construction on our New SHCC Building has begun!

- Located west of the O’Connell Center.
- 46,000 square feet.
- $26 million.
- Includes Primary Care, Sports Medicine and Acute Care, Women’s Health, Psychiatry, Nutrition, Lab, Xray, Pharmacy and Physical Therapy.

- Includes 6 exam room Infectious Unit with one pass air flow for the entire Unit.
- Includes Demo Kitchen for Dietitian educational presentations.
- Will be the first UF Well certified building.
- Scheduled completion late Fall 2022.
Department of Community Health & Family Medicine

UF Health Wound Care and Hyperbaric Center at Magnolia Park

Wound Care Team:

Physicians:
Dr. Run Gan, FAPWHc
Dr. Petra Townsend, FAPWHc

Nursing staff:
Michelle Whitton, (ARNP)- interim Clinical Nurse Manager
Tracy Bair, Senior RN
Jessica Kennedy, RN
Shelby Dickens, RN
Cara Harmon, RN, Clinical Nurse Manager

Reception: Stephanie Dorsey

Chief Safety Officer/ HBO respiratory therapist: Cathy Hontz, RT
Wound care:
See wounded patients weekly until wound healing is accomplished
Provide dressing recommendations
Write home health orders/ order dressing supplies
Multimodal treatment plan
Interdisplinary care
Telemedicine appointments

Hyperbaric Oxygen Therapy: most common dx:
Late effects of radiation
Sudden sensorineural hearing loss
Chronic infections, ie Osteomyelitis
Diabetic foot ulcers- severe, refractory

Education: 3rd year medical students
Family Medicine Residents

Research: WISH study, Venous Leg Ulcers

**Medical Director** - Dr. Susan Millan retired in July 2021. Prior to her retirement, she presented at the FAFP Spring Hybrid forum, in Orlando, Fl.

**Dr. Gan** continues to give wound care lectures to Family Medicine Residents.

**Interim Medical Director**: Dr. Petra Townsend

**Program Director/ Office Manager**: Richard Woodall transitioned outside of UF. Karen Billings is the new program director.

**Michelle Whitton**: completed ARNP training, and accepted Interim Clinical Nurse Manager.

**Laura Lee, RN**: promoted to Inpatient Nurse Manager.

**New nursing staff**: Jessie, Shelby, and Cara- new clinical nurse manager.

**Expanded hyperbaric coverage** for Space X, NASA, & local law enforcement agencies in support of their dive teams.
Awards:
Healogics Center of Distinction 2020
- Patient Satisfaction: > 92%
- Healing Rate: > 92%
- Median Days to Heal: < 28 days

Epic: Find our MD notes under the "Note section", click on the "Progress Note."

Thank you so much for your referrals, and trusting your patients in our care.

We are always here to help with your wounded patients, and patients in need of adjunctive hyperbaric oxygen therapy.
Service (Community)
Mobile Outreach Clinic
Service (Community)
Mobile Outreach Clinic

Last year by the numbers

Medical Education
- PA student education: approx. 2040 hours
- Medical student education: approx. 130 hours
- Total educational time: approx. 2170 hours

Patient Visits:
- Primary care: 1732
- Nurse Telehealth: 1406
- Street Medicine: approx. 500
- Specialty (neurology and psychology): 143
- Pharmacy: 86
- Ultrasound: 32
- Total: approx. 3899
Hosted numerous vaccine events in community settings.

- 11 events in East Gainesville (churches, schools, community centers)
- 5 events in SWAG (Majestic Oaks, Tower Oaks, Linton Oaks)
- 4 events in Micanopy (Willie Mae Stokes Community Center)
- Weekly vaccine administration on the street/woods during street med
- 4x weekly availability at MOC regular sites (Highlands, GCM, GRACE, GTEC)

Monitored all Covid + homeless, quarantined persons at Econolodge through telehealth and in person visits.
BESTYou/CHW program

- Completed 3 cohorts of our 6 week BESTYou workshop.
- One graduate completed the additional 20 hr of CHW training and is now co-facilitating BESTYou sessions in order to work towards her volunteer requirement for CHW certification.
- One graduate recently hired as a community outreach worker by the cancer center to assist in cervical cancer screening initiative for underserved population in East Gainesville and SWAG.
New Projects/Partnerships: Project Continuity

- Partnering with Drs. Betsy Shenkmen and Sarah Szurek to increase cervical cancer screening through both PAP testing and HPV self-testing using a community-based approach.

- Goal is to screen 200 women by Spring 2022 and create processes for ensuring proper follow-up for positive tests.
New Projects/Partnerships: Rural Telehealth

- Partnering with IFAS extension and Congenital Heart Center to develop a clinical model for telehealth delivery in rural counties that utilizes advanced telehealth technology and Cooperative Extension offices/agents to deliver care to pediatric CHC patients who have difficulty getting to appointments in Gainesville.

- Will be used as a model for more common disease states and broader patient populations that have reduced access to care due to rural location and lack of adequate wifi.
Service (Community) 
Mobile Outreach Clinic

Upcoming Goals

- Secure a new mobile unit and additional provider to expand services to rural municipalities including Waldo, Micanopy and Hawthorne.
- Train and certify additional CHWs to support community health initiatives.
- Transition to Epic and develop a more solid QI/reporting infrastructure.
. . . the faculty have been extremely productive in their scholarly activity. This past year faculty members had 57 publications in peer-reviewed journals and 34 submitted, peer-reviewed presentations for regional and national meetings of medical organizations.
• Dr. Mainous received the prestigious Maurice Wood Award for Lifetime Contribution to Primary Care Research from the North American Primary Care Research Group.

• Dr. Clugston received the Michael L. Slive Distinguished Service Award from the Southeastern Conference.
Exemplary Teacher Awards

- Karyn Governale, MD
- Jocelyn Gravlee, MD CAQSM
- Grant Harrell, MD
- John Malaty, MD
- James Medley, MD
- Dan Rubin, MD
- Kristy Smith, MD
- Lauren Solberg, JD MTS
- Velyn Wu, MD CAQSM
Thank-you to our faculty, residents, fellows, nurses, and staff!